

Category	Details	ADG Scribe ADG Tech	AutoScribe Mutuo	Autochart Aya Health	CareWay MEDFAR	Delvoice Deljoo	DocSplain AI	Empathia Mediemma	Emerge	MarkiTech	Mikata Health	Pippen	QuickChart	Scribeberry	SinaAI	Snowflake Data Centre Intelligence	Solventum	Tali AI	Vero Scribe
Clinical / Business																			
Comprehensive Capture of Medical Data	Auto-generate detailed SOAP notes capturing full clinical visit info.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Direct Editing of Note Content	Edit draft SOAP notes via dictation or keyboard.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Ability to Filter Background Noise and Exclude Irrelevant Information	Filter out background noise and unrelated content from notes.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Support Customization of Note Templates	Create or modify note templates as needed.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Ability to Select and Modify Note Templates	Switch templates during transcription without data loss.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	❌	✔	✔
Pause and resume listening and transcription function	Pause/resume transcription without losing data.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Platforms & Devices Versatility	Works on browsers, smartphones, and desktops.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Ability to Generate Patient-Facing Visit Summaries	Generate patient-friendly visit summaries and instructions.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	❌	✔	✔
Ability to Initiate Additional Session	Start new sessions while keeping current ones active.	✔	✔	✔	✔	❌	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Learning from User Preferences	Learn and apply user editing preferences and styles.	✔	✔	✔	✔	❌	✔	✔	❌	✔	✔	✔	✔	✔	✔	❌	✔	❌	✔
Support for Intermittent Connectivity and Offline Mode	Handle offline mode and sync data when reconnected.	✔	✔	✔	✔	❌	✔	✔	❌	✔	✔	✔	✔	✔	✔	❌	✔	✔	✔
Language																			
Ability to Accurately Transcribe Accents, Slang, and Clinical Acronyms	Transcribe accents, slang, and clinical acronyms accurately.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Ability to Distinguish Between Multiple Speakers and Manage Multiple Conversations	Identify multiple speakers and manage conversations.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	❌	✔	✔	❌	✔	✔	✔
Support for Clinician-Patient Consultations in French language	Transcribe and generate notes in French.	✔	✔	✔	✔	❌	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	❌	✔	✔
Support for French Language User Interface of the tool	Offer a French-language user interface.	✔	✔	✔	✔	❌	✔	❌	✔	✔	✔	✔	❌	❌	✔	✔	❌	✔	✔
Support for Clinician-Patient Consultations in additional Language other than English and French	Support other languages and generate notes in English or French.	✔	✔	✔	✔	❌	✔	✔	❌	✔	✔	✔	✔	✔	✔	✔	❌	✔	✔
Privacy																			
Compliance with Privacy Laws	Vendor must comply with PHIPA, PIPEDA, and FIPPA for handling personal health information in Ontario and Canada.	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔

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No Use of Personal Data for Training or Secondary Use	Patient or clinician data cannot be used for AI training or secondary purposes, except solely for the clinician's benefit with identifiers removed.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Location of Data Storage:	All PHI must be stored and processed in Canada unless users are notified and security standards are equal or higher.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Business Continuity	Vendors must ensure uninterrupted access to data during termination, shutdown, or disaster recovery, with a documented continuity plan.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Secure Deletion of Notes	Summary notes and related personal data must be destroyed after clinician review and EMR upload.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Security																			
Threat Risk Assessment/Privacy Impact Assessment	Vendors must regularly conduct Threat Risk Assessments (TRAs) and Privacy Impact Assessments (PIAs), using qualified independent professionals.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Multi-factor Authentication	The system must include capabilities to enforce multi-factor authentication integration that aligns with industry best practices.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Data Backup & Disaster Recovery:	Vendors must have secure, encrypted backups and a restoration plan to minimize service disruption.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Technical Safeguards	End-to-end encryption and secure protocols (e.g., HL7/FHIR, TLS) must protect data during transport, storage, and backup.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Audit Log Capabilities	The solution must maintain audit logs to trace system operations and identify risks or significant modifications.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
EMR Integration (Integration options vary by vendor and EMR, and you can confirm this during the purchasing process)																			
Single Sign-On (SSO)	Log in once to access both EMR and scribe platform	✗	✓	✓	✓	✗	✓	✓	✓	✗	✓	✗	✗	✓	✓	✓	✓	✓	✓
Two-Factor Authentication	Adds an extra security layer for user access	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✗	✓	✓
Launch in Patient Context	Opens directly within the patient's chart for seamless workflow	✗	✓	✓	✓	✗	✓	✓	✓	✓	✗	✓	✗	✓	✓	✓	✗	✓	✓
Direct Chart Posting	Notes are automatically added to the EMR with no action needed	✗	✗	✓	✓	✗	✓	✓	✓	✓	✗	✗	✗	✓	✓	✓	✓	✗	✓
Single Click Note Transfer	Sends completed notes to EMR with a single click (no copy/paste needed)	✗	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓
Perform EMR Tasks	Automates key EMR tasks (populates CPP, referrals, billing, reminders, forms)	✗	✓	✓	✗	✗	✓	✓	✓	✗	✓	✗	✗	✓	✗	✗	✗	✓	✓